



182354 & 182355
2006-222-C - ILEC
2000-520-C - CLEC

October 17, 2006

Charles Terreni
Chief Clerk and Administrator
Public Service Commission of South Carolina
P O Box 11649
Columbia SC 29211

C. Dukes Scott
Executive Director
Office of Regulatory Staff
P O Box 11263
Columbia SC 29211

ILEC
⚡
CLEC

Re: Quality of Service Reports for Hargray Telephone Co. Inc., Bluffton Telephone Co. Inc., and Hargray Inc. for the quarter ended 9/30/06.

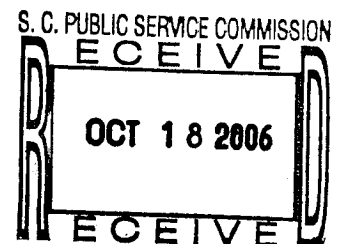
Dear Sirs:

I have enclosed the Quality of Service reports for Hargray Telephone and Bluffton Telephone. I have also enclosed the CLEC service quality report for Hargray Inc. Please contact me at 843-341-1579 if you should have any questions.

Yours truly,

Ed Heuck
Chief Technology Officer

Enclosures



182355

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

CLEC QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME HARGRAY, INC.QUARTER / YEAR Q3 / 2006

Reporting Month	JULY	AUGUST	SEPTEMBER
Number of Customer Access Lines Provided:			
via Resale	~	~	~
via UNE-P	~	~	~
via Other Methods	6212	6427	6616
Total Line Count	6212	6427	6616
<u>Trouble Reports / Access Line (%)</u> (Objective: < 7%)	1.80 %	1.85 %	1.39 %
<u>Customer Out of Service Clearing Times(%)</u> (Objective: > 85% w/in 24 hrs)	96.43 %	97.48 %	97.83 %
<u>New Installs Completed w/in 5 Days(%)</u>	75.53 %	83.04 %	83.39 %
<u>Commitments Fulfilled(%)</u> (Objective: > 85%)	94.09 %	94.33 %	96.21 %

Explanation for Objectives Not Met: _____

Does your company use its own switching facilities
to provide services within South Carolina?

YES



NO



Person Making Report / Contact Information: _____